

## VEDA COVID-19 Safety Plan

**To:** All Residents

**From:** Management

**Updated:** November 20, 2020

### Common Area Facilities

The following measures are designed to protect the health and safety of all residents and guests and to minimize the risk of spreading COVID-19. They were developed in accordance with information from WorkSafe BC and the BC CDC website. Protecting the residents of our multi-unit residential properties, depends, in part, on understanding the mode of COVID-19 transmission. [Click here](#) for how it spreads. Our Safety Plan is being updated today as per the recent announcements from the Government of BC (click [here](#) and [here](#) for more info).

Residents who self-isolate in their units, avoid lingering in common areas, and ride elevators alone or in very restricted groups should be protected from direct contact and respiratory droplet transmission. However, the potential for indirect contact through high-touch surfaces and shared facilities means that building managers must take steps to ensure that those surfaces are sanitized appropriately and frequently.

### SYMPTOMS

If you are experiencing any symptoms, do not access any common facilities including club rooms, study rooms, fitness rooms, movie theatre room, play rooms, laundry rooms and the front desk. COVID-19 symptoms may include fever, chills, cough, shortness of breath, sore throat, odynophagia, rhinorrhea, nasal congestion, loss of sense of smell, headache, muscle aches, fatigue, or loss of appetite.

Any residents who test positive for COVID-19 must report this immediately to management at [service@vedaliving.ca](mailto:service@vedaliving.ca). Residents who test positive for COVID-19 will be directed to self-isolate for a minimum of 10 days. Anyone who has arrived from outside of Canada, or who is a contact of a confirmed COVID-19 case, must self-isolate for 14 days and monitor for symptoms. BC Self-Assessment Tool: <https://bc.thrive.health/>

### REDUCING TRANSMISSION

- No handshaking as the new norm.
- Use email or phone for service as a default.
- Practice good hygiene: frequent hand washing with soap and water and use of hand sanitizers; avoid touching one's face; respiratory etiquette; disinfect frequently touched surfaces, etc.

- Maintain reasonable physical distancing as much as possible when outside the home and use a non-medical mask or face covering in situations where reasonable physical distancing cannot be consistently maintained, or plexiglass barriers are not available.
- Maintain a zero-tolerance standard for yourself, family and close friends to not socialize when any of you have the symptoms of a cold, flu, or COVID-19, including coughing or sneezing.

## Rules for Residents

We require all residents (tenants and sublets) & their guests to adhere to the following rules. If the rules are not respected, we will be forced to close the areas to adhere to health & safety guidelines.

### FITNESS ROOMS

- Occupancy limit: no more than 5 people in the fitness room at any given time.
- Available hours: Monday-Sunday 10am-6pm. The reduced hours will allow our cleaners to properly disinfect the gym and equipment daily.
- Only residents are allowed in the fitness room – **absolutely no guests/visitors.**
- Residents must use the [Registration Form](#) for signing up for a work-out time to help stagger move-outs, ensure no one is waiting, & serves helpful in our contact tracing plan if needed.
- Residents must adhere to physical distancing of at least 2 metres (6 feet).  
**\*NEW\***: Areas will be taped off to ensure proper physical distancing in the fitness rooms. Please be aware of your fellow VEDA residents also working out and continue to ensure that you are working within your taped off area to give everyone space.
- Residents must wash their hands **before** and **after** a workout and use hand sanitizer when transitioning between piece of equipment.
- Residents must use the wall-mounted wipes to clean equipment after each use.
- Residents must allow equipment surfaces to air dry naturally before using.
- **\*NEW\***: Masks must be worn in the gym at all times as per the [Province-wide restrictions](#). If you do not wish to wear a mask, do not enter the fitness rooms.

### STUDY ROOMS

- Occupancy limit: only 1 person allowed in a study room at a time.
- Available hours: Monday-Sunday 24/7 with daily cleaning.
- Upon leaving, resident must use the provided wipes to wipe down any surfaces including the seat & table.
- Residents must wash their hands **before** entering & **after** exiting the room.
- Residents must not leave any personal items or garbage/recycling in the room.

### PLAY ROOMS

- Occupancy limit: no more than 5 people in the fitness room at any given time.
- Available hours: Monday-Sunday 24/7 with daily cleaning.
- Access only for residents – absolutely no guests.
- Residents must adhere to physical distancing of at least 2 metres (6 feet).

- Communal equipment such as pool cues, pool balls & foosball table balls will remain unavailable until further notice. Residents can bring their own equipment to play a game of pool and must clean up afterward.
- Residents must wash their hands **before** entering and **after** exiting room.

## CLUB ROOMS

- Occupancy limit: no more than 5 people in That Room in 842 Academy or in the Club Room in 800 Academy at any given time.
- Available hours: Monday-Sunday 24/7 with daily cleaning.
- Access only for residents – absolutely no guests.
- Residents must adhere to physical distancing of at least 2 metres (6 feet).
- Communal equipment such board games, books, coffee cups will remain unavailable until further notice.
- Residents must wash their hands **before** entering and **after** exiting room.

## MOVIE THEATRE ROOM

- Occupancy limit: no more than 5 people in the movie room at any given time.
- Available hours: Monday-Sunday 24/7 with daily cleaning.
- Access only for residents – absolutely no guests.
- Residents must adhere to physical distancing of at least 2 metres (6 feet).
- Residents must wash their hands **before** entering and **after** exiting room.

## ROOF-TOP PATIO

- Occupancy limit: no more than 5 people at any given time.
- Available hours: Monday-Sunday 24/7.
- Access only for residents – absolutely no guests.
- Residents must adhere to physical distancing of at least 2 metres (6 feet).

## PUBLIC WASHROOMS

- Due to the nature of COVID-19 transmission & the fact we can not clean the washroom after each use, public washrooms are closed until further notice. Residents can use their own suite washrooms.

## Guidelines for Residents Regarding Maintenance Work Orders

- Residents are to report any maintenance issues or questions to management online here: <https://www.vedaliving.ca/maintenance-request/>
- To encourage physical distancing and minimize the transmission of COVID-19, a landlord must receive **consent from the tenant** before entering the unit for making regular repairs. As such, maintenance work orders will be scheduled on a priority basis and residents will be asked to answer the following questions before scheduling a date & time for notice of entry:
  - Are you experiencing any symptoms?
  - Have you traveled recently?
  - Have you come into contact with anyone who has tested positive for COVID-19?
- On the day of the scheduled work order, the resident must ensure the area the contractor will conduct the repair in is clean in order to limit the amount of surfaces the contractor may have to touch.
- The contractor will arrive in proper PPE (gloves, mask, etc) and the tenant may be asked to step outside of the suite while the repair or maintenance work is completed in order to comply with social distancing.
- Our team will aim to complete work orders within 48 hours of receiving the maintenance request but residents should expect some delays if the repair is not urgent.



Practice physical distancing



Clean your hands



Stay at home if you're feeling ill - no exceptions



Increase cleaning at home and at work



Stay informed



Cover your cough



Minimize non-essential travel



Make spaces safer

**Thanks for doing your part! We will get through this together.**